

# IT Wellness Starts Here

Your Customised Care

ASK ABOUT YOUR

**FREE**

IT Health Check &  
Cyber Security  
Assessment

# Your IT Wellness.

At Think Connect, we prioritise IT wellness, viewing it as essential to the effective functioning of your business, much like your own good health.

Just as personal health requires bespoke care, every business requires customised care to suit its unique makeup. This is what we do best.



■ ■ Our mission is to deliver proactive and trusted care, working together with you to create better business solutions that meet your specific needs. ■ ■

# Helping Businesses To Thrive.

Through a combination of our services, your businesses will receive a customised IT wellness program tailored to your specific needs and priorities. Whether you are launching a new business or looking to grow and expand, our team is here to help you achieve your goals:



## Support

Delivering front-line helpdesk support and proactive monitoring to ensure that your team is equipped and mobilised to operate efficiently every day.



## Connectivity

Using our data network to ensure the safe, effective flow and storage of your information, so you can seamlessly perform your daily operations and deliver on your compliance commitments.



## Cyber Security

Giving you a dedicated team focused on monitoring your network, websites and data flows, to ensure optimal preventative security against threats. All backed up by expert training for your team.



## Cloud

Offering our high-security data centres and flexible hosting options to ensure maximum up-time and increased business resilience.

# Why Does It Matter?

IT wellness is about the proactive management of the health, reliability, and security of your IT systems, and also empowering those responsible for overseeing these systems right across your growing organisation.

IT wellness can include:



"It's a partnership. We help you and your team implement daily healthy IT habits"

1 Supporting a positive work environment for your team, including enabling collaborative workflows, giving access to the hardware they need and facilitating the IT-side of flexible work arrangements.

2 Ensuring your IT team have the training, resources, tools and support to manage and maintain the network and infrastructure effectively, enabling them to troubleshoot network issues as they happen.

3 Prioritising the health and reliability of your IT systems by implementing regular maintenance and upgrades, whilst ensuring that systems are secure and protected against cyber threats.

Investing in IT wellness will help to ensure the overall health and resilience of your IT network and infrastructure, which, in turn, supports your overall business function.

# What Are The Benefits?

Ensuring robust IT wellness across your business brings multiple benefits, particularly for your team. The proactive nature of your wellness programme means that it can evolve and flex as your business' needs change.



## Increased productivity

Teams who are well-supported and have easy access to files & information are more likely to be efficient. By providing the right tools and equipment, you can help your team feel empowered and engaged, leading to increased productivity.



## Improved employee satisfaction

We understand the impact that IT and hardware issues can have on your team. By showing employees that their challenges are taken seriously and they are addressed quickly helps to demonstrate that wellbeing is a priority.



## Cost and time savings

Investing in IT wellness navigates and addresses preventable risks, reducing downtime due to network issues and cyber attacks, therefore saving the businesses from loss of productivity.



## Competitive advantage

Ensuring your team have the best tools for the job, with the most effective systems, means that they can deliver on their promises to your customers.

# When IT Wellness Isn't Invested In...

The impact of ineffective IT systems can include financial losses, damage to reputation, decreased productivity, and increased employee turnover.

## £3.11m

Cybersecurity incidents can be costly. £3.11m was the average cost of a data breach for a company in 2021.

(Source: IBM)

## £4,087 per min

Downtime due to IT issues can be expensive. On average, businesses lose £4,087 per minute of downtime.

(Source: Gartner)

## 64%

IT issues can damage a business's reputation. 64% of consumers say they are unlikely to do business with a company that has experienced a data breach involving sensitive information.

(Source: Radware)

## 20 minutes

IT issues can impact employee productivity. On average, employees lose 20 minutes of productivity each day due to IT issues.

(Source: Workfront)

## 56%

Consumers expect businesses to have a strong online presence. 56% of consumers say they wouldn't trust a business without a website.

(Source: Verisign)

## 38%

Poor IT infrastructure can lead to higher employee turnover rates. 38% of employees say they would consider leaving their job if the technology provided was not up to par.

(Source: Dell)

# Why Think Connect?

IT systems are complex and interdependent and require proactive maintenance to operate at their best. That's why we prioritise prevention, digital immunity, and resilience in our approach to IT support. Our focus on promoting a culture of IT wellness empowers businesses to achieve a competitive edge and operate at peak efficiency.

## We prioritise prevention

Avoiding issues, disasters and cyber attacks is entirely preferable to incurring them. A major focus for us as your partner is providing accessible guidance, training and education.

## We offer digital immunity

Protecting your systems against malware is a core part of your proactive management. Through constant monitoring and updates, we ensure uninterrupted workflows.

## We empower you with pro-active support

As well as a bespoke programme for the long-term wellness of your IT, the team compliment this with frequent guidance and recommendations. This ensures a true partnership approach.

## We enable you to operate at peak efficiency

We understand the impact that downtime has. With 24/7 support, your business readiness is our top priority, ensuring productivity and performance of both your systems and team.

# We Also Have Our Own Cloud Network So We Can Tailor Services To Your Needs.

Having our own owned infrastructure means we can best support your IT wellness by being able to forge bespoke connectivity, data and security solutions. Today:

- ✓ **We are global** - supporting clients from over 52 countries
- ✓ **We have reach** - with a geographically-diverse network
- ✓ **We are partners** - drawing connections from 4x Tier-1 providers

## Our Partners:





# Building On Success.



## Department of Transport

### MAJOR PROJECT

- ✓ Connectivity
- ✓ Support



## Rightguard Security

### IT PARTNER

- ✓ Cyber Security
- ✓ Connectivity
- ✓ Support



## Arto Recruitment

### IT PARTNER

- ✓ IT Strategy
- ✓ Cyber Security
- ✓ Connectivity
- ✓ Support



## First Hydrogen

### IT PARTNER

- ✓ IT Strategy
- ✓ Cyber Security
- ✓ Connectivity
- ✓ Support



# FREE Cyber Security Assessment

Would you like to know what vulnerabilities your IT system might have? We can help mitigate risk by giving you the facts.

## Our Cyber Assessment Includes:

- ✓ Dark Web Scan
- ✓ Anti-Spam Report
- ✓ Vulnerabilities Assessment
- ✓ Patch Reporting
- ✓ User Risk Assessment
- ✓ Endpoint Assessment
- ✓ IT Infrastructure Report

Why not take advantage of our Cyber Awareness training for your team?

- ✓ Team-wide cyber security training
- ✓ Meet industry and government compliance mandates
- ✓ Qualify for free £25,000 cyber insurance

[CONTACT US TODAY](#)

# FREE IT Health Check Assessment

Our FREE IT health check will examine an extensive range of important issues. We will provide you with an executive summary of our findings and recommendations.

**These are just some of the critical areas we will assess:**

- ✓ Network Efficiencies
- ✓ Server Function
- ✓ Backup & Disaster Recovery Processes
- ✓ Cloud Service Needs
- ✓ Internet Connectivity

With this in hand, together we can create a programme that best supports your team and systems.

Do you need a more advanced strategic IT Audit with a big view on the future?

- ✓ Get a grip on your current IT infrasture
- ✓ Better plan and prepare for you expected future requirements
- ✓ Identify areas where savings can be made

[CONTACT US TODAY](#)

THINK  CONNECT

# Let's Connect

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